

## REPORT TO THE WALLOON PARLIAMENT

### *The integration programme for foreigners organised by the Walloon Region – Implementation and financing*

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The Belgian Court of Audit examined the integration programme launched by the Walloon Region in 2014. This programme includes language courses and aims to facilitate the integration of newcomers residing in the regional territory.

The Court observed that the identification process of the newcomers who are required to follow the programme does not ensure their systematic registration. The Court also noted weaknesses and gaps in the information system underlying the monitoring of the programme that weaken its operational and strategic management.

It was not possible, among others, to establish to what extent the provision of services within the integration programme covers the demand. The performance, efficiency and cost of the programme could not be properly assessed given the lack of relevant data. Furthermore, the service quality is not sufficiently evaluated and the language progress of the integration programme participants remains unknown.

The Court formulated recommendations on these main findings. Among others, the programme information system should be strengthened to improve the operational management and allow policy assessment and steering.

The Minister for Social Action's office agreed with most of the report's findings, conclusions and recommendations. The office also mentioned the ongoing reform aiming at improving the programme efficiency, following a co-construction approach.